

Letter Of Recommendation

I am pleased to express my support for Mr. Rishabh Kapoor's decision to pursue a postgraduate program in (course name). I have known him professionally for (mention number of years) years in my position at ABC Company and can attest of his innate ability to grasp concepts quickly and accurate assessment of complicated logics.

He has special interest in latest disruptions impacting the technical arena, has attended many security knowledge transfer sessions and optimally utilizing the lessons from these training successfully, resolved multiple insecure direct object references (IDOR) bugs from the applications he has worked on. Additionally he has also collaborated with customer support team to set up DKIM and SPF records in the user's email server's domain during screen share sessions.

Since he was on-boarded at a time when the entire focus of the team was on releasing a new version of ABC Company (4.0), I straight away assigned him a task to test and report bugs on user management in the new white label and embeds versions. Independently completing this task in pressing circumstances prevailing then, he impressed me with his reporting of major bugs which significantly contributed towards release of a stable version. So far, I have supervised him on three projects (Emailing, Export Email Schedules and Trash) and found him meticulous with his execution. Moreover, the strong conceptual knowledge he exhibited around novel approaches is striking and indicative of the vast knowledge he possesses.

During the edit email schedule project, when the team was faced with a request that was taking too much time to complete and subsequently was impacting the performance of the application server. It was Rishabh who came to team's rescue and made required changes to the Edit Schedule flow which not only fix the issue but also resulted in reducing the average wait time for the request from 700 millisecc to 400 millisecc. Furthermore, he identified rare cases where export email schedules used to fail during build deployment and by adding a new Logger type for export schedule errors and "Run Schedule now" option in Analytics Internal admin tools made provision for re-running a failed schedule. While his problem solving skills on both the instances were widely admired by everyone, I specifically liked his innovative mind-set and attention to details.

I believe this course will help Rishabh in acquiring in-depth knowledge and a unique blend of comprehensive curriculum and practically oriented subjects would prepare him well for the future opportunities. I therefore, recommend him as a potential candidate for admission at your esteemed university.

Prateek Sharma
Member, Leadership Staff
ABC Company